

These following coloured pages contain two complaints received by the licencing team in relation to Kassaba.

- 1. Redacted email complaint.**
- 2. Pink Palace letter of complaint and email.**

1.

From:

Sent: 25 September 2020 13:01

To: Licensing Section <licensingsection@tendringdc.gov.uk>

Subject: Review of the Premises Licence in respect of : Kassaba Restaurant,7-9 Marine Parade East Clacton CO151PS.

My representation to the licensing authorities is as follows>

I agree with the application to review the licence of the above premises.

During the last three months there has been numerous demonstrations of Crime and Disorder/Public Nuisance.

Surprisingly over the last few weeks,since your notification of the 3rd of September there has been no problems!

One wonders if this is advice from their legal representatives to try to convince the committee of a change of attitude by them.

In my experience of this establishment,I very much doubt any improvement will happen!

They had many opportunities to remedy their actions whilst in conversation with the licensing authorities during the last 3 months.

I have sent numerous e-mails to Licensing over the last 10 weeks regarding my concerns over the Kassaba Restaurant/ Clacton Hotel abuse of it's licence.

I would like these e-mails to be included in my representation as they highlight instances of Crime and Disorder/Public nuisance from both the Kassaba Restaurant and Clacton Hotel.

These e-mails are dated as following < 27th July-7th August-10th August-14th August-24th August 2020.

I have seen notices displayed outside these premises quoting "£10 Entrance Fee".

I find it amazing that a "Restaurant" is charging an entrance fee if it is not trading as a Bar or Night Club!

The best Restaurant in Clacton namely Francos has never charged an entrance fee,even Gordon Ramsay,Tom Kerridge and other top chefs do not charge either.

If the licence of this Restaurant/Hotel is revoked,can the management just change the name of the licenceholder to a relative and continue as they have been until people have to complain again ?

If this is the case surely some conditions to the hotel premises should be applied.

Hotels in this area(Seafront) are not allowed to become bedsits or HMO premises to my knowledge.

I was of the understanding that hotels or bar premises had a time limit at night written in their licence to control the use of outside space regarding noise pollution for neighbours.

This obviously would also cover control of crime and disorder outside the premises during opening times and on closing.

Under The Licensing Act 2003- I would like my details to be Redacted.

I feel this is necessary owing to the aggressive attitude from these premises that has been demonstrated in my e-mails.

I am fully aware that my representation is legally binding.

I believe that the facts stated in this representation are true.

Regards.